

Amazon Web Services – Internship – Cloud Support Engineer

1. 모집분야

- Internship - AMAZON Web Services – Cloud Support Engineer

2. 근무조건

- 근무기간: 6 개월 (시작일 협의가능)
- 근무시간: 주 5 일 근무
- 근무지: 강남구 삼성동 무역센터

3. 접수방법

- Hiring page 직접 지원: 영문이력서

4. 접수기간 및 전형일정

- 모집기간 : ASAP
- 업무시작일: 협의가능

* 면접대상자는 서류합격자에 한해 개별통보 예정

5. 문의사항

- Soohyun@amazon.com

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아마존과 함께 클라우드 생태계를 만들어나갈 당신을 기다립니다!

AWS Korea 는 2012 년 정식으로 한국법인을 설립하고 한국유저들에게 우리말로 지원을 시작했습니다. IT 인프라의 미래는 클라우드에 있으며, 여전히 혁신은 가능하다고 믿는 젊은 영혼을 지닌 여러분의 많은 지원 부탁드립니다. Let's **Work hard. Have fun. Make history.**

AWS is AWSome.

(Located in Seoul, Korea)

AMAZON has built a reputation for excellence with most recent examples being named #5 most admired company in the US, #2 most innovative, and # 1 in Customer Service. Amazon's technology business is carrying on that tradition while leading the world in Cloud technologies.

As a member of the AWS Support team, you will be at the forefront of Cloud technologies with interactions with the full breadth of AWS services. You will be surrounded by people that are wickedly smart, passionate about cloud computing, and believe that world class support is critical to customer success.

AWS Support provides global technical support to a wide range of external customers as they build mission-critical applications on top of AWS services such as Amazon S3 and Amazon EC2. We have a team of talented engineers located in 3 countries around the world, and are growing rapidly.

We are seeking people with strong technical skills. Experience as a Systems Administrator working with Linux, Unix or Windows? Do you know the advantages of working in a highly distributed virtual environment? Since we're working in the Cloud, you will need to be very comfortable with networking technologies including DNS, TCP/IP, SSL, DHCP and Load Balancing. If you fit the description, you might be the person we are looking for!

Key Responsibilities for Cloud Support Engineer

Every day will bring new and exciting challenges on the job while you:

- Learn and use groundbreaking technologies
- Apply basic troubleshooting techniques to provide unique solutions to our customers' individual needs
- Interact with leading technologists around the world
- Work directly with Amazon Web Service Architect and Enterprise Account Engineers to help reproduce and resolve customer issues

- Leverage your extensive customer support experience to provide feedback to internal AWS teams on how to improve our services
- Drive customer communication during critical events with Enterprise Account Engineers

Basic Qualifications

- Must have demonstrated proficiency in these areas:
 - Systems administration (Linux and/or Windows Servers)
 - Networking (DNS, TCP/IP)
- University or graduate school student next semester off majoring in Information Science / Information Technology, Computer Science, Engineering, Mathematics, Physics, or a related field.
- Excellent oral and written communication skills
- Strong customer focus
- Strong multi-tasking skills
- Self-starter who is excited about technology
- Willing to work at least one day among weekends

Preferred Qualifications

- Experience working with customers
- Experience analyzing, troubleshooting, and providing solutions for technical issues
- Experience with IPsec, VPN, Load Balancing, Iperf, MTR, Routing Protocols, SSH, Network Monitoring / Troubleshooting tools
- Some programming / scripting experience (Java, Perl, Ruby, C#, and/or PHP)
- Experience managing LAMP or other web application stack from the OS up through custom applications

How to apply

Hiring page 직접 지원: 영문이력서 제출

[Internship - Junior Business Coordinator - Amazon Web Services, Korea](#) (<http://bit.ly/1fF1vsM>)